

ATTACHMENT 1

Documents associated with this attachment are proprietary and are being provided under separate cover pursuant to the Protective Order.

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ATTACHMENT 5

Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554

In the Matter of Application of New York)
Telephone Company (d/b/a Bell Atlantic-NY) CC Docket No. 99-295
Bell Atlantic Communications, Inc., NYNEX)
Long Distance, and)
Bell Atlantic Global Networks, Inc., for)
Provision of In-Region, InterLATA Services)
In New York)
_____)

**AFFIDAVIT OF MARGARET D. RUBINO
ON BEHALF OF
THE NEW YORK PUBLIC SERVICE COMMISSION**

Margaret D. Rubino being duly sworn, states as follows:

1. My name is Margaret D. Rubino. My business address is 3 Empire State Plaza, Albany, New York 12223. I am currently a Telecommunications Policy Analyst IV in the Office of Communications of the New York Public Service Commission (NYPSC). I have been a member of the NYPSC's section 271 evaluation team since late 1996. My primary responsibilities on the 271 team have been reviewing and analyzing Bell Atlantic-New York's (BA-NY's) performance, and resolving disputes between the parties regarding, interconnection, collocation, and unbundled network elements. I have a Bachelor's Degree in mechanical engineering from Tufts University.

2. My career at the Public Service Commission over the last nine years has included tariff review and rate design, assisting in interconnection arbitrations and mediations, and general

engineering analysis. Since March, I have facilitated an industry collaborative group which developed the hot cut provisioning process used by BA-NY, and continues to work to resolve ongoing issues that arise in connection with hot cut activity.

3. Through the course of the NYPSC Proceeding, Case No. 97-C-0271, I have conducted numerous data reconciliations and other analyses with regard to hot cut loop timeliness and accuracy. The purpose of my affidavit is to describe how I performed these reconciliations, and what my conclusions are. I have conducted these reconciliations by going through the following steps: I asked each company to identify all purchase order numbers for orders completed in a given month, and how the companies scored each order under the Commission's approved carrier-to-carrier metrics. I narrowed the universe of orders to those in dispute, and asked each company to provide all underlying documentation to support their scoring of the orders. I compared the documentation to identify the series of events that led up to each hot cut, and to determine whether the hot cut was successful and timely. The results of my analyses follow.

Hot Cut Timeliness

4. I examined in detail orders submitted by AT&T during the period of June 21, 1999 through August 31, 1999, in three separate reconciliation exercises. The information I reviewed included Work Force Administration (WFA) logs (diaries that BA-NY's hot cut technicians use to record their activities), hot cut checklists (the data recording form used by BA-NY and AT&T), local service requests, local service request confirmations, and trouble ticket information from BA-NY. I also examined comparable documentation from AT&T for each order.

5. The first reconciliation encompassed orders submitted by AT&T between June 21 and July 16, 1999. Of the 132 AT&T orders initially contested by AT&T, the parties were able to

agree on the scoring of 50 orders. I concluded that BA-NY should have scored 20 additional orders as missed appointments under the PR4-06 On Time Performance – Hot Cut metric. For the remaining 62 orders, I scored 6 as on-time, 5 as either cancelled or excluded (because the customers' retail service had been terminated for non-payment), and 51 orders as postponed for various reasons, and therefore not completed during the study period. This information was provided to the parties by the Administrative Law Judge on August 13, 1999 (Case 97-C-0271, Letter/Ruling Accepting Staff Analysis and Closing the Technical Conference Process (issued August 16, 1999)). As I noted in my report to the Administrative Law Judge, my assessment of these orders was limited to the specific events and times specified by AT&T as in dispute.

6. The second reconciliation involved additional data filed by AT&T with the NYPSC concerning timeliness for all hot cuts in the month of July 1999. AT&T charged that only 72% of hot cuts performed by BA-NY during the month of July 1999 were timely. After a cursory review by Staff identified a number of AT&T errors, AT&T filed a revised affidavit citing a 76% on time rate.

7. For this second data reconciliation, I reviewed a sample of BA-NY's hot cut checklists against its reported performance using the methodology described above. I found that with very few exceptions the checklists supported the data that BA-NY reported in the PR 4-06 metric.

8. I compared AT&T's log information against BA-NY's for the same orders, and found a number of discrepancies. For a number of orders, the descriptions of the events did not match. For others, the discrepancy in the reported metric scoring was explained by a difference in the way each company interpreted the definition of metric PR 4-06. Because in some cases the carrier-to-carrier definition was not entirely clear, on October 12, 1999, Staff counsel sent a letter to counsel for BA-NY and AT&T clarifying the definitions Staff would use to score the orders in

the reconciliation. (AT&T Meek Aff., Attachment 6). For the purpose of these reconciliations, I did not attempt to determine which party's facilities were responsible for troubles reported after the hot cut provisioning window. I scored as "I-codes" (installation troubles within 7 days of provisioning) all orders for which troubles were reported by AT&T after the provisioning and testing window. Under the carrier-to-carrier guidelines, BA-NY is only required to report as I-codes troubles in its network. Therefore, if AT&T reported a trouble that turned out to be a trouble with its own network or with its customer's premise equipment, these troubles would appear as I-codes in my scoring but would be properly excluded from BA-NY's metric reporting.

9. Where the parties' information conflicted, I made an assessment of which information was likely to be more accurate. I relied on the mechanized time stamps in each company's logs to determine the timing of events, and compared the names of technicians in the logs to determine whether the companies were recording different events, or were recording the same events at different times. I scored each of the orders in question according to the PR 4-06 metric, as clarified by Staff counsel's October 12 letter. I identified 29 orders that BA-NY should have scored as misses but did not, and 18 orders that were scored as misses in the first reconciliation but also included in this second reconciliation. Adjusting BA-NY's reported on-time performance for the industry as a whole of 94.34% to reflect these additional misses, the performance number is 90.79% . For AT&T, BA-NY's on-time performance was 88.34%. The results of this analysis are detailed on the NYDPS Staff Reconciliation BA-NY Hot Cut Timeliness for July (NYDPS Exhibit 3).

10. I performed the same analysis for AT&T's August hot cuts. AT&T reported that BA-NY's on-time performance was 80.93%, while BA-NY reported 93.93% on-time for AT&T Orders. I determined that BA-NY's data should have reflected an additional 22 missed appointments. Adjusting for these additional misses, BA-NY's on-time performance for AT&T

was 90.55%, and for the industry as a whole the performance was 91.54%. The details of this analysis are presented on Staff Reconciliation BA-NY Hot Cut Timeliness for July (NYPSC Exhibit 4).

11. AT&T has suggested that the Staff-adjusted on-time performance of 90.79% for July is misleading because it does not reflect the likelihood that BA-NY made errors reporting its performance for other carriers in July as well. (AT&T Comments, p. 39) As discussed above, I compared BA-NY's data against its reported metrics for a sample of orders, and found that the data largely supported BA-NY's metric scoring. The corrections I made to BA-NY's scoring were based on additional information provided by AT&T. Although AT&T cites a number of other carriers who, it alleges, have complained about their hot cut provisioning experiences with BA-NY, the data cited by AT&T are not in fact for hot cuts, but rather for new loop installations. (AT&T Meek Aff., p. 85, note 67) AT&T was the only carrier to submit information on an order-specific basis for hot cuts. While there were almost certainly errors in the non-AT&T data, it is impossible to correct them without input from the carriers involved. I did not believe it was appropriate to assume that the results for other carriers would be identical to AT&T's, as I do not believe other carriers conduct their hot cut provisioning as AT&T does. For example, BA-NY witness Thomas Maguire noted that AT&T submitted a "startling number of order versions" to BA-NY, and that this churn confuses the process and puts end users' service at risk of premature disconnect. (BA-NY Maguire Aff. (August 27, 1999) ¶11, BA-NY Application, Appdx. C, Vol. 62, Tab 977) If AT&T in fact submitted more supplements to its orders than other carriers did, it is likely that AT&T would have experienced a higher number of delayed or incorrectly provisioned hot cuts. I also do not feel it appropriate to assume that all of BA-NY's metric scoring errors have the effect of overstating BA-NY's performance. I identified a number of instances in both July and August where BA-NY scored as misses orders that AT&T believed were completed on time. As I stated, reflecting the additional misses I discovered would bring

BA-NY's overall performance for July down to 90.79% on -time hot cuts. Any errors in data for carriers other than AT&T would obviously change the final result, but would not necessarily cause the on-time percentage to decrease.

Outages

12. I also examined claims related to customer outages resulting from the hot cut process. AT&T claims that from June 21 through August 31, 1999, BA-NY put one out of every 10 new AT&T customers out of service. Overall, AT&T asserts, 170 new AT&T business customers were adversely affected by BA's provisioning failures. (AT&T Comments, p. 32, citing AT&T Meek Aff, ¶¶ 83-86.). AT&T has interpreted its data to show that, for August, 76 of 674 customers went "out of service as a result of BA-NY provisioning errors", and that 61% of these customers (105) lost service for 3 days or more. (Id. ¶87.)

13. I reviewed all of the documentation provided by AT&T for those orders in which AT&T claims there was a customer outage, including trouble tickets and hot cut logs. I analyzed 167 orders, approximately 10 orders for June, 81 orders for July, and 76 orders for August. I determined that, for June and July combined, 39 orders submitted by AT&T were clearly not outages that resulted from a failure of BA-NY to follow the provisioning process. For August, 36 were clearly not outages that resulted from a failure of BA-NY to follow the provisioning process. In most cases, these were hot cuts that were accepted as successful by AT&T. There were troubles reported on these lines after the hot cut. My experience is that there are a number of reasons for these troubles, most of which may have nothing to do with the quality of the hot cut, but reflect the types of normal troubles experienced by BA-NY's own retail customers. For another 12 orders in June and July, and 14 orders in August, it was not clear from AT&T's logs what the trouble was, and therefore I was unable to determine whether BA-NY was at fault, or whether the trouble was related to the hot cut. Therefore, for August, BA-NY is responsible for failures during the hot cut provisioning process for between 4 and 6% of AT&T's orders.

NYPSC Exhibit 5 contains a summary of my review of the orders submitted by AT&T from June 21, 1999 to August 31, 1999, for which AT&T claimed a customer outage. NYPSC Exhibit 6 is a subset of those orders, containing only those orders for which AT&T submitted documentation to the FCC.

14. I also studied the duration of outages as provided in AT&T's logs. For the vast majority of the customers whose outages could be attributed to a BA-NY failure during the hot cut provisioning process, the outages were measured in hours, not days or weeks as AT&T alleges. As shown on Exhibit 6, in many cases AT&T took longer to identify and report the problem to BA-NY than BA-NY took to fix the problem .

15. My review of AT&T's trouble logs indicates that AT&T generally does not perform any mechanized line test when it accepts a hot cut. AT&T attempts to call its customer, and if it cannot reach its customer it waits until the customer calls AT&T. Staff accompanied KPMG to other CLEC operations centers, and observed other carriers performing mechanized tests. This difference in testing method may explain some of the extended outage durations experienced by AT&T's customers.

16. Finally, AT&T states that Staff's analysis confirmed that, for the period June 21 to July 16, all but 5 of the 54 outages reported by AT&T were due to BA-NY provisioning errors (AT&T brief pp 39-40). My analysis contained no such conclusion. Further, to my knowledge, no one at the NYDPS provided such confirmation.

Dated this 5th day of November, 1999

This concludes the Affidavit of Margaret D. Rubino on behalf of the New York State Public Service Commission.

On this 5th day of November, 1999, I hereby swear under penalty of perjury that the foregoing is true and correct to the best of my knowledge and belief.

Margaret D. Rubino
Margaret D. Rubino

Carol Elizabeth Coyne
Notary Public

CAROL ELIZABETH COYNE
Notary Public, State of New York
Qualified in Albany County
No. 4940811
Commission Expires July 18, 2000

Staff Reconciliation - BA-NY Hot Cut Timeliness for July

	ATT		Bell Atlantic Data				AT&T 9/10 Affidavit Data		Staff Analysis	
	PON	BA Svc. Order #	Due Date	Frame Due Time	BA Score	BA Checklist Information	DD	ATT Notes	Score	Reason for Scoring
1	NYCY9904842	C1QJ8384	01-Jul-99	8:00	CNR	Per 7/1 check list, 7/1DD postponed due to no NDT. After successful DD-2 DT check per SOP, it appears that BA & AT&T agreed verbally to cut this order.	01-Jul-99	BA tie cable pair was bad. BA couldn't cut the job. Cut 7/1 w/o a sup	MISS	bad cut on 7/1 due to bad BA tie cable
2	NYCY9905144	C2BT7212	09-Jul-99	18:00	MET	Per 7/9 check list Cust. out of svc. due to retail svc interruption, due to non-payment. Service was restored. Cut on 8/3 per check list.	20-Jul-99	AT&T agrees this order met	MET	scored in last reconciliation
3	NYCY9905208	C2BU1543	28-Jul-99	15:00	MET	Per 7/28 check list all calls made completion notification made within window. AT&T provided index #. 7/19 LSR changed start time to 12pm. BA did not correct service order, neither did AT&T pick it up on the daily calls.	28-Jul-99	Cut 3 hrs 40 mins after FDT. N-PAC 3:31pm	MISS	per BA notes, AT&T requested change in frame due time and BA failed to process the change
4	NYCY9905235	C2AA8855	26-Jul-99	13:00	MET	Per 6/29 check list cust. cut and returned due to ATT ring no answer problem. Per 7/26 check list all calls made and completion notification made with window. Index # given. Check list has notes regarding Trbl on 2 of 6 ckts and fixed by LNP group at 14:06.	26-Jul-99	no 1hr call, Cut 1hr 13 mins after FDT. Failed to emplt concurrence. N-PAC 2:12pm	MET	cut ok, LNP problems fixed within minutes of completion
5	NYCY9905241	C2AZ2857	07-Jul-99	10:00	MET	Per 7/7 check list all calls made completion notification made 8 mins past window. Index # given.	07-Jul-99	cut was completed 1hr prior to FDT. We were notified 1hr 7mins after FDT. Cut was done. N-Pac 11:06am.	MISS	per BA notes, completion notification after window
6	NYCY9905269	C2DG7763	12-Jul-99	17:00	MET		12-Jul-99	1 hrs 12 mins after FDT. N-PAC 6:24pm.	MET	BA checklist shows cut ok
7	NYCY9905445	C2DG3729	13-Jul-99	13:00	MET / I Code	Per 7/13 check list all calls made completion notification made within window. Successful cut. No V.M. AT&T opened ticket CC033950 at 1hr 18mins after	13-Jul-99	no 1 hr call. T/u via VM by ba. Notified of trbl within 1 hr.	MET/I-code	parties agreed in prior reconciliation
8	NYCY9905465	C2BU8849	13-Jul-99	13:00	MET / I Code	Per 7/13 check list all calls made completion notification made within window. AT&T indicated trouble with hunting at 1hr and 12mins after completion notification. Hunting is usually a	13-Jul-99	ndt notify dd-1. Ba notified not wrking within 1 hr	MET/I-code	parties agreed in prior reconciliation

Staff Reconciliation - BA-NY Hot Cut Timeliness for July

	ATT		Bell Atlantic Data				AT&T 9/10 Affidavit Data		Staff Analysis	
	PON	BA Svc. Order #	Due Date	Frame Due Time	BA Score	BA Checklist Information	DD	ATT Notes	Score	Reason for Scoring
9	NYCY9905482	C2CB1974	12-Jul-99	18:00	MET	Multiple supps changing due dates and pair assignments. Due dates of 6/7, 6/17, 6/25, & 7/12. Per 7/12 check list all calls made completion notification made	12-Jul-99	6/17 BA did not wrk ordr. Sd cust cnxld but no lsr. N-PAC 6:26pm.	MISS	BA not able to provide information on 6/17 events
10	NYCY9905599	C1KT0945	28-Jul-99	12:00	MET	IDLC cut. Per 7/28 check list all calls made completion notification made within IDLC window at 15:06. Index # given at 15:20.	28-Jul-99	Cut 3 hrs after FDT. N-PAC 3:12pm.	MET	IDLC window
11	NYCY9905658	C2DP3336	12-Jul-99	10:00	MET	Per 7/12 check list all calls made completion notification made within window. Index # given at 11:11.	12-Jul-99	no 1 hr call N-PAC 10:48am, but cnncrnc prblm that is why later.	MET	concurrence problem appears to be on AT&T side
12	NYCY9905673	C2BC7153	16-Jul-99	15:00	MET	Per 6/28 check list order pushed out due to cable pair difference between CLEC and BA. CLFC changed to BA pair. Per 7/16 check list all calls made completion notification made	16-Jul-99	no 1 hr call, supped 6/28 due to BA attempting to cut to wrong pair	MET	scored in previous reconciliation
13	NYCY9905736	C2CY2957	15-Jul-99	17:00	MET	Per 7/6 check list DT mismatch. AT&T agreed to push out. Per 7/15 check list all calls made completion notification made within window. Successful 7/15	15-Jul-99	no 1 hr call, on 7/6 BA had tie cable prblm order not wrkd	MET	scored in previous reconciliation
14	NYCY9905813	CIUY7398	12-Jul-99	12:00	MET	IDLC cut. Per 7/12 check list cut scheduled in pm window. All calls made and completion notification made at 13:22 for a 12:00 cut. Index # given.	12-Jul-99	IDLC on DD. Cut 1 hr 25 mins after FDT. N-PAC 1:32pm.	MET	IDLC window
15	NYCY9905848	C1VL6671	13-Jul-99	8:00	MET / I Code	Original due date supped. Per 7/13 check list DD-2 DT check OK. On DD during the cut a NDT condition encountered at 08:32. Corrected at 08:54. Completion notification made at 09:21.	13-Jul-99	Cut 1 hr 21 mins after FDT. Not working after cut. N-PAC 9:26am	MET/I-code	parties agreed in prior reconciliation
16	NYCY9906086	C1YY4365	01-Jul-99	20:00	MET / I Code	IDLC cut. Per 7/1 check list hot cut scheduled for 8pm with IDLC moved to early afternoon cut. All calls made completion notification made within IDLC window. On 7/2 trouble reported.	01-Jul-99	idle on dd. Cut 3hrs prior to FDT. Not wrkng afr cut. N-PAC 5:40pm	MET/I-code	parties agreed in prior reconciliation

Staff Reconciliation - BA-NY Hot Cut Timeliness for July

NYTSC Exhibit 3

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	ATT		Bell Atlantic Data				AT&T 9/10 Affidavit Data		Staff Analysis	
	PON	BA Svc. Order #	Due Date	Frame Due Time	BA Score	BA Checklist Information	DD	ATT Notes	Score	Reason for Scoring
17	NYCY9906168	C1SA5156	14-Jul-99	14:00	MET	Per 7/14 check list all calls made completion notification made within window. Cut was scheduled for 2pm.	14-Jul-99	no 1 hr call. Cut 1 hour 7 mins after FDT. RCCC could not find order. N-PAC 3:08pm.	MET	N-PAC within 10 minutes of close of 1 hour completion window
18	NYCY9906171	C1XA5357	22-Jul-99	8:00	MET	Per 7/22 check list frame work was completed at 8:56 within the 1hr window. However the completion notification did not occur until 9:38. Reason for late completion is supp on 7/21 at 15:34, supp was sent to correct the 7/20 NDT condition. This	22-Jul-99	Cut 1 HR 30 MINS after FDT. N-PAC 9:36am.	MISS	per BA notes, completion notification after window
19	NYCY9906230	C2BD8792	09-Jul-99	15:00	MET / I Code	Per 7/9 check list all calls made completion notification made within window. Check list shows completion notification made at 3:50. AT&T did N-PAC at 4pm.	09-Jul-99	no 1 hr call. No notification when cut was cmplt. Not wrkng. N-PAC 4pm.	MET/I-code	parties agreed in prior reconciliation
20	NYCY9906242	C2KW3637	04-Aug-99	8:00	CNR	Per 8/4 check list all calls made completion notification made within the window. Index # given. On 7/27 at 11:18am revd a Z version of a PON stating original order cancelled in error this is a new order and at 4:03 pm revd a supp to that adding an additional line. Possible multiple PON's and cancellation caused early cut.	04-Aug-99	Early Cut 7/29	FUTURE MISS (scored when complete)	early cut 7/29
21	NYCY9906260	C2CB4663	06-Jul-99	16:00	MET	Per 7/6 check list wrong TNs at colo. Pushed out due to AT&T wiring at E 30th St. Per 7/26 check list all calls made completion notification made	26-Jul-99	No call back to BA. Bad wire ID on 7/27. 7/6 sup BA bad wire 30th street	MET	scored in previous reconciliation
22	NYCY9906279	C2HD6975	30-Jul-99	16:00	MET	Multiple PON's from AT&T for same cust. This includes Z and ZZ prefix PON's. AT&T, in one of these PON's sent in a cancellation causing the problem. Per 7/30 check list all calls made completion notification made	30-Jul-99	7/26 DID #290. 7/12 BA cnld order w/o lsr. Order not worked. Miss	MET	BA data shows cut ok. 7/12 scored as supp in previous reconciliation

Staff Reconciliation - BA-NY Hot Cut Timeliness for July

	ATT		Bell Atlantic Data				AT&T 9/10 Affidavit Data		Staff Analysis	
	PON	BA Svc. Order #	Due Date	Frame Due Time	BA Score	BA Checklist Information	DD	ATT Notes	Score	Reason for Scoring
23	NYCY9906293	C2BF1382	08-Jul-99	12:00	MET	Per 7/8 check list all calls made completion notification made within window. Index # given. There are a number of verbal DD changes between AT&T & BA.	07-Jul-99	DD 7/7 L.SRC. BA did not wrk said DD 7/8. 7/8 #114.	MET	AT&T ring generator failure caused verbal supp to 7/8
24	NYCY9906302	C2FJ6786	19-Jul-99	15:00	MET	Per 7/19 check list all calls made completion notification made within window. AT&T gave Index #. Multiple PON's from AT&T for same cust. with Z & ZZ prefix caused multiple service orders.	19-Jul-99	#6827. Not cut 7/15 BA missed Due date. Showed cnxid on DD	MISS	scored in previous reconciliation
25	NYCY9906306	C2BE2859	08-Jul-99	13:00	MET	IDLC conversion. Per 7/8 check list all calls made completion notification made within the IDLC conversion window. Index # given	08-Jul-99	1 hr 24 mins aftr FDT. N-PAC 3:26pm.	MET	IDLC window
26	NYCY9906308	C2DQ2769	09-Jul-99	20:00	MET	Per 7/15 check list no DT conditions. On 7/14 order pushed out. Per 7/26 check list all calls made completion notification	26-Jul-99	7/26 cut w/o notice 7/7 Diff dd's on ord #s on DD. BA said DD 7/9 lsrc 7/7. Cust w/BA, No N-PAC.	Supp.	no evidence of a cut on 7/26
27	NYCY9906332	C2AQ1856	22-Jul-99	20:00	MET	Per 6/29 check list CLFC pushed out order due to AT&T problem. Per 7/22 check list all calls made completion notification made within window at 8:39pm.	22-Jul-99	NO NOTIFICATION WHEN COMPLETED. N-PAC 8:52am. FDT 8am	MET	cut ok
28	NYCY9906372	C2BG1608	08-Jul-99	10:00	MET	Per 7/8 check list all calls made completion notification made within window. Index # given. There are a number of verbal DD changes between AT&T & BA.	07-Jul-99	7/7 BA said DD 7/8 did not wrk. 7/8 no 1 hr call.	MET	AT&T ring generator failure caused verbal supp to 7/8
29	NYCY9906375	C2BE1440	23-Jul-99	12:00	MET	Per 7/8 check list wrong DT at colo. Per 7/23 check list all calls made completion notification made within window.	23-Jul-99	Cut 4 hours after FDT. Cust back with BA. No N-PAC.	MET	BA logs show cut ok
30	NYCY9906376	C2BG1612	08-Jul-99	10:00	MET	IDLC cut. Per 7/8 check list cut done within the am window. Per 7/8 check list all calls made and completion notification made within window. Index # given.	07-Jul-99	IDLC notify DD+1. On 7/7 BA said not due until 7/8. on 7/8 no 1 hr call, 1 hr 16 mins after FDT. N-PAC 11:17am	MET	AT&T supp to 7/8; cut ok 7/8
31	NYCY9906430	C1SM0563	23-Jul-99	19:00	MET	Per 7/8 check list no DT condition. Per 7/23 check list all calls made completion notification made within window.	23-Jul-99	Cut 11 hrs 30 MINS prior to FDT. N-PAC 7:43 am, FDT 7:00pm	MET	BA logs show cut ok
32	NYCY9906459	C1SV5413	07-Jul-99	16:00	MET	IDLC cut. Per 7/7 check list all calls made completion notification made within IDLC window. Index	07-Jul-99	IDLC notify on DD thr prior to FDT. cut 40 mins prior to FDT. N-PAC 3:29pm.	MET	IDLC window

Staff Reconciliation - BA-NY Hot Cut Timeliness for July

	ATT		Bell Atlantic Data				AT&T 9/10 Affidavit Data		Staff Analysis	
	PON	BA Svc. Order #	Due Date	Frame Due Time	BA Score	BA Checklist Information	DD	ATT Notes	Score	Reason for Scoring
33	NYCY9906460	C2AE8778	07-Jul-99	9:00	MET	Per 7/7 check list all calls made and completion notification made at 1hr and 3mins from FDT. Possible reason multiple calls had to be made due to V/M. Index # given by AT&T.	07-Jul-99	1 hr 5 mins after FDT. N-PAC 10:28am.	MET	late completion was due to escalation after BA encountered voicemail
34	NYCY9906483	C2BZ1135	01-Jul-99	20:00	MET / I Code	Per 7/1 check list all calls made completion notification made within window. Multiple TT entered on 7/12. UG problem	01-Jul-99	no 1 hr call. 1 hr 4 mins after FDT. Not wrkg aftr cut. N-PAC 9:04pm	MET/I-code	parties agreed in prior reconciliation
35	NYCY9906528	C2AA9014	08-Jul-99	8:00	MET	Multiple PON's (Z PON's) sent including 7/6 cancellation of 7/8 dd. Per 7/8 check list CLEC cancelled order. Per 7/21 check list all calls made completion notification made within window.	21-Jul-99	frame work not done.	MISS	AT&T notified BA of trouble within 1 hour testing window
36	NYCY9906572	C1TC5456	01-Jul-99	19:00	MET	IDLC cut. Per 7/1 checklist cut originally scheduled for 7pm, done within the pm widow. Per 7/1 check list all calls made completion notification made within IDLC window. Index #	01-Jul-99	IDLC notify on DD. Cut 4 hrs prior to FDT. N-PAC 3:07pm	MET	IDLC window
37	NYCY9906581	C1ZW6610	26-Jul-99	19:00	MET	Per 7/1 check list no go call; believe related to AT&T colo. problem. Per 7/26 check list all calls made completion notification made within window. Index # given.	01-Jul-99	BA said we pushed out. Deny this, no LSR, no reason to push out.	MET	per WFA, AT&T pushed out order due to ring generator problem
38	NYCY9906591	C2BK3110	26-Jul-99	19:00	MET	Per 7/1 check list no go call, believe related to AT&T colo. problem. Per 7/26 check list all calls made completion notification made within window. Index # given.	01-Jul-99	BA said we pushed out. Deny this, no LSR, no reason to push out.	MET	WFA documents order pushed out due to AT&T lack of facilities at collo
39	NYCY9906601	C1ZP6869	26-Jul-99	19:59	MET	Per 7/1 check list DD pushed out per AT&T. Rescheduled. Per 7/26 check list all calls made completion notification made within the window.	26-Jul-99	RNA TT#345264, PREV DD 7/1 supped due to BA	MET	WFA documents order pushed out due to end user out of town on 7/1
40	NYCY9906635	C2AF8960	07-Jul-99	17:00	MET	Per 7/7 check list all calls made completion notification made within window.	07-Jul-99	no 1 hr call. 1 hr 43 mins after FDT. Customer has gone back to BA. No N-pac.	MET	BA logs show cut ok

Staff Reconciliation - BA-NY Hot Cut Timeliness for July

	ATT	Bell Atlantic Data				AT&T 9/10 Affidavit Data		Staff Analysis		
	PON	BA Svc. Order #	Due Date	Frame Due Time	BA Score	BA Checklist Information	DD	ATT Notes	Score	Reason for Scoring
41	NYCY9906650	C2GN4590	27-Jul-99	17:00	Under Review	Multiple AT&T supps including one relating to additional PON'S may have caused date confusion. Per 7/27 check list all calls made completion notification made within	27-Jul-99	#323. 7/9 BA did not work had Isrc.	MISS	scored in previous reconciliation
42	NYCY9906681	C2CZ1371	02-Jul-99	20:00	MET	Per 7/2 check list all calls made and completion notification made within window.	02-Jul-99	BA did not do LNP concurrence. Not empled until 7/3.N-PAC 8:53pm Modified 7/3 10:15am.	MET	cut ok, activated LNP within 1 hour window
43	NYCY9906711	C2BZ1129	02-Jul-99	20:00	MET	Multiple supps to change the DD around the DDD time. Finally AT&T cancelled order.	30-Jul-99	7/19 cut early. 7/15 BA-RCCC did not cut not assigned supped.	cancelled	no evidence of early cut 7/19
44	NYCY9906737	C2DR4575	09-Jul-99	13:00	MET	IDLC cut scheduled for 1pm. Per 7/9 check list all calls made completion notification made within the IDLC window.	09-Jul-99	1 hr 20 mins after FDT. N-pac 2:25PM.	MET	IDLC window
45	NYCY9906754	C1TJ5249	02-Jul-99	11:00	MET	IDLC cut. Per 7/2 check list all calls made. Cut completed within the IDLC cut over window.	02-Jul-99	IDLC notify 1 hr after FDT. Cut 3 hrs 11 min after FDT. N-PAC 2:15pm.	MISS	IDLC window missed (not AM)
46	NYCY9906762	C2BX2655	16-Jul-99	14:00	MET	Per 7/16 check list all calls made completion notification made within the window.	16-Jul-99	no 1 hr call. Cut 1 hr 8 mins after FDT. N-PAC 3:08pm.	MET	N-PAC within 10 minutes of close of 1 hour completion window
47	NYCY9906764	C2AM6754	02-Jul-99	12:00	MET	Per 7/2 check list all calls made completion notification made within window. AT&T provided Index #.	02-Jul-99	cut 1 hr prior to FDT. No 1 hr call. N-PAC 1:07PM.	MET	N-PAC within 10 minutes of close of 1 hour completion window
48	NYCY9906766	C2BS1485	02-Jul-99	12:00	MET	Per 7/2 check list all calls made completion notification made 1hr and 11mins after the window.	02-Jul-99	no 1 hr call. No notification cut empled. 1 hr 34 mins after FDT. N-PAC-1:39pm.	MISS	per BA notes, completion notification after window
49	NYCY9906768	C1SZ5417	02-Jul-99	12:00	MET	Per 7/2 check list all calls made completion notification made within window.	02-Jul-99	cut 4 hrs 30 mins prior to FDT with no notification. Notified at FDT cut was done 4hrs 30 mins prior. N-PAC 12:24pm. Cust was down fr 7:30am until BA notified	MET	BA logs show cut ok

Staff Reconciliation - BA-NY Hot Cut Timeliness for July

	ATT		Bell Atlantic Data				AT&T 9/10 Affidavit Data		Staff Analysis	
	PON	BA Svc. Order #	Due Date	Frame Due Time	BA Score	BA Checklist Information	DD	ATT Notes	Score	Reason for Scoring
50	NYCY9906799	C2BR9912	14-Jul-99	14:00	MET	Per 7/14 check list all calls made completion notification made within the appropriate window. Index # given by AT&T.	14-Jul-99	no 1 hr call. Cut 1 hr 8 mins after FDT. N-PAC 3:09pm.	MET	N-PAC within 10 minutes of close of 1 hour completion window
51	NYCY9906817	C2BQ9055	29-Jul-99	20:00	MET	7/6 supped due to AT&T wiring problem at 30th St. 7/29 cut. All calls made completion notification made within the window.	29-Jul-99	no 1 hr call. 7/6 ba bad wire 30th street	MET	scored in previous reconciliation
52	NYCY9906820	C1UC5183	06-Jul-99	20:00	MET	Per 7/6 check list all calls made completion notification made within window.	06-Jul-99	Cut completion via VM. Did not get VM until 1hr. 15mins after FDT. N-PAC 9:36pm	MISS	BA logs confirm turn-up via voice mail
53	NYCY9906825	C1ZX6347	06-Jul-99	19:00	MET	Per 7/6 check list all calls made completion notification made within the window. Index # given.	06-Jul-99	no 1 hr call. Cut 1 hr 2 mins after FDT. N-PAC 8:02pm.	MET	N-PAC within 10 minutes of close of 1 hour completion window
54	NYCY9906826	C1SZ5353	06-Jul-99	19:00	MET	Per 7/6 check list all calls made completion notification made within window. AT&T gave Index #	06-Jul-99	30 mins prior to FDT. N-PAC 6:53pm.	MISS	AT&T logs document early turn-up
55	NYCY9906830	C1UB5386	09-Jul-99	12:00	MET	Per 7/9 check list all calls made and completion notification made within the window.	09-Jul-99	no 1 hr call. BA failed to emplt LNP enerrnce cld not activate the #. N-PAC 7:28pm. 7 hrs after EDT	MISS	concurrence problem appears to be on BA side
56	NYCY9906857	C2CN3363	06-Jul-99	18:00	MET	Per 7/6 check list all calls made completion notification made within window. Please note AT&T says cut is 1hr and 22mins after FDT. AT&T N-PAC was done 1hr and 19mins after FDT.	06-Jul-99	no 1 hr call. Cut 1 hr 22 mins after FDT. N-PAC 7:19pm.	MET	WFA stamps confirm timely notice
57	NYCY9906876	C2AU6113	07-Jul-99	15:00	MET / I Code	Per 7/7 check list DD pushed out due to wrong TN's at colo. Per 7/16 check list all calls made completion notification made 27mins. after the window.	16-Jul-99	Cut 2 hrs 34 mins after FDT. Not wrkng after, called BA next day. 7/7 NDT on DD sup. N-PAC 5:26pm	MET/I-code	parties agreed in prior reconciliation
58	NYCY9906926	C2CE2108	07-Jul-99	13:00	MET	IDLC cut. Per 7/7 check list pm cut scheduled. All calls made completion notification made within the IDLC cut over window.	07-Jul-99	1 hr 37 mins after FDT. N-PAC 2:40pm.	MET	IDLC window

Staff Reconciliation - BA-NY Hot Cut Timeliness for July

	ATT		Bell Atlantic Data				AT&T 9/10 Affidavit Data		Staff Analysis	
	PON	BA Svc. Order #	Due Date	Frame Due Time	BA Score	BA Checklist Information	DD	ATT Notes	Score	Reason for Scoring
59	NYCY9906950	C2DD2819	08-Jul-99	19:00	CNR	Per 7/8 check list pushed out for NDT condition. Order pushed out to 8/17 then 8/31. Possible premature disconnect.	21-Jul-99	early cut	FUTURE MISS (scored when complete)	AT&T documented early cut 7/21
60	NYCY9906972	C2AY6852	08-Jul-99	19:00	MET	Per 7/8 check list all calls made completion notification made within window.	08-Jul-99	BA cut wrong pairs. we chngd in switch. cut 1hr and 30 mins aftr FDT. N-PAC 7:52 but cut wrng pairs.	MET	ca/pr mismatch corrected during cut; not clear who was in error
61	NYCY9906996	C2CZ1754	08-Jul-99	14:00	MET	Per 7/8 check list all calls made completion notification made within window. Cut successful.	08-Jul-99	cut 1 hr prior to FDT. no notification cut was completed. N-PAC 3:33pm, but cut early and	MISS	cut before frame due time
62	NYCY9907011	C2CQ9588	23-Jul-99	19:00	MET	IDLC cut. Per 7/23 check list all calls made completion notification made within IDLC window. Cut successful. Please note AT&T says cut was done 1hr. and 12mins after frame DT. They did N-PAC 1hr and 5mins after frame	23-Jul-99	Cut 1 HR 12 MINS after FDT. N-PAC 8:05pm.	MET	N-PAC within 10 minutes of close of 1 hour completion window
63	NYCY9907029	C2AY8843	26-Jul-99	20:00	MET	IDLC cut. Per 7/7 check list CLEC cable problem pushed out order. Per 7/26 check list all calls made completion notification made within IDLC cut over window. Index # given.	26-Jul-99	IDLC notified on DD. Cut 2 hrs and 45 mins prior to FDT. 7/9 bad lsre sup. N-PAC 5:45pm.	MET	IDLC window
64	NYCY9907034	C2CS3477	09-Jul-99	20:00	MET	Per 7/9 check list all calls made completion notification made within window. Index # given.	09-Jul-99	#406 7/1 early cut.	MET	scored in previous reconciliation
65	NYCY9907093	C2BL8104	09-Jul-99	12:00	MET	Per 7/9 check list all calls made completion notification made 11mins. after the 1hr. window. Index # given.	09-Jul-99	1 hr 10 mins after FDT. N-PAC 1:18pm.	MISS	per BA notes, completion notification after window
66	NYCY9907112	C1UW5465	09-Jul-99	12:00	MET	On 7/9 at 11:53 LSR revd to stop a 6:00 cut. On 7/23 all calls made completion notification made within window. AT&T provided	23-Jul-99	EARLY CUT 7/16	MET	scored in previous reconciliation
67	NYCY9907120	C1VF0656	22-Jul-99	20:00	MET	Per 7/22 check list all calls made completion notification made within window. Index # given.	22-Jul-99	NO NOTIFICATION WHEN COMPLETED. Cust back with BA. No N-PAC.	MET	BA logs show cut ok
68	NYCY9907151	C2DK3912	12-Jul-99	17:00	MET	Per 7/12 check list all calls made, go no go call made late, completion notification made	12-Jul-99	Cut 1 hour prior to FDT. N-PAC 11:33am 7/13	MISS	cut before frame due time

Staff Reconciliation - BA-NY Hot Cut Timeliness for July

	ATT		Bell Atlantic Data				AT&T 9/10 Affidavit Data		Staff Analysis	
	PON	BA Svc. Order #	Due Date	Frame Due Time	BA Score	BA Checklist Information	DD	ATT Notes	Score	Reason for Scoring
69	NYCY9907185	C2BX8198	27-Jul-99	20:00	MET	Per 7/27 check list all calls made completion notification made within window. Index # given.	27-Jul-99	no 1 hr call, cut 50 mins prior to FDT. 8:15am.	MET	BA logs show cut ok
70	NYCY9907187	C2DS4436	27-Jul-99	9:00	MET	Per 7/27 check list all calls made completion notification made within window.	27-Jul-99	Cut 2 HRS 27 MINS after FDT. N-PAC 12pm.	MET	BA logs show cut ok
71	NYCY9907195	C1UY0211	20-Jul-99	10:00	MET	7/1 supped out due to ring no generator problem. Per 7/20 check list all calls made completion notification made within window. Index # given. On 7/27 trouble report recorded at 2:05pm.	26-Jul-99	RNA TT#345264, PREV DD 7/1 supped due to BA	MET/I-code	trouble reported on DD+1; supped 7/1 due to ring generator failure
72	NYCY9907223	C2ES2123	13-Jul-99	12:00	MET / I Code	Per 7/13 check list all calls made completion notification made within window. At 12:45 rcvd call back from CLEC, at 3:47 pm E/U having trouble with DT only on one line. 16:02 no trouble found.	13-Jul-99	no 1 hr call. Cut 1 hr 35 mins after to FDT. Not wrking after cut. N-pac 1:45PM.	MET/I-code	parties agreed in prior reconciliation
73	NYCY9907238	C2DY1033	14-Jul-99	11:00	MET	Per 7/14 check list all calls made completion notification made within window.	14-Jul-99	Left VM that cut was complete. N-pac 12:02pm	MET	N-PAC within 10 minutes of close of 1 hour completion window
74	NYCY9907262	C2CM6094	16-Jul-99	14:00	MET / I Code	Per 7/16 check list all calls made completion notification made within the window. AT&T gave	16-Jul-99	no 1 hr call. No notification cut was cmplt. Not wrking. N-PAC 2:54pm	MET/I-code	scored in previous reconciliation
75	NYCY9907263	C1UZ5433	14-Jul-99	12:00	MET / I Code	Per 7/14 check list all calls made completion notification made within window.	14-Jul-99	Notified BA of trbl within 1 hr.	MET/I-code	parties agreed in prior reconciliation
76	NYCY9907267	C2DU9019	14-Jul-99	13:00	MET	Per 7/14 check list all calls made, go no go call made at FDT, completion notification made within the Window. AT&T gave Index #.	14-Jul-99	No concurrence on LNP from BA. Cut 1 hour 5 mins after FDT. N-PAC 1:40pm but modified 2:10pm.	MET	N-PAC within 10 minutes of close of 1 hour completion window
77	NYCY9907314	C2FC4099	15-Jul-99	21:00	CAN	7/15 CLEC pushed out order to 7/29. Subsequently order cancelled.	15-Jul-99	ndt notification DD-1. No 1 hr call. Cut 1 hr 45 mins after FDT. Cost back with BA. No N-PAC.	cancelled	no evidence cut was made
78	NYCY9907332	C2EX2779	15-Jul-99	10:00	MET	Per 7/15 check list all calls made completion notification made within the window. Index # given by AT&T.	15-Jul-99	Cut 1 hr 10 mins after FDT. BA failed to complete LNP concurrence. N-PAC 10:55am but Mod 11:10am	MET	N-PAC within 10 minutes of close of 1 hour completion window

Staff Reconciliation - BA-NY Hot Cut Timeliness for July

	ATT		Bell Atlantic Data				AT&T 9/10 Affidavit Data		Staff Analysis	
	PON	BA Svc. Order #	Due Date	Frame Due Time	BA Score	BA Checklist Information	DD	ATT Notes	Score	Reason for Scoring
79	NYCY9907336	C2FX7426	30-Jul-99	10:00	MET	Per 7/30 check list all calls made completion notification made within the window. Index # given by AT&T.	30-Jul-99	7/30 no 1 hr call. Early cut 7/19. Bad Isrc 7/16	MET	no evidence of early cut; may be retail trouble
80	NYCY9907349	C1XB0939	22-Jul-99	10:00	MET	Per 7/22 check list all calls made, go no go call made late, completion notification made within the window.	22-Jul-99	Cut 1 HR 30 MINS after FDT. N-PAC 11:40am.	MISS	late notification; WFA time stamps don't match notification times
81	NYCY9907372	C2FS7451	16-Jul-99	11:00	MET	Per 7/16 check list all calls made completion notification made within the window.	16-Jul-99	no completion notification from BA. N-PAC 5:31pm FDT 11am.	MET	WFA shows timely notification
82	NYCY9907380	C2EH9042	16-Jul-99	12:00	MET	Per 7/16 check list all calls made completion notification made within the window.	16-Jul-99	Cut 1 hr 21 mins after FDT. Said left a VM. Cust back with BA, no N-PAC.	MISS	no indication in WFA that AT&T was notified of cut completion
83	NYCY9907402	C2FX2602	16-Jul-99	13:00	MET	Per 7/16 check list all calls made completion notification made after the window at 16:16. Reason for met, AT&T pairs in their switch swapped. AT&T AND BA worked to resolve problem for successful cut. Index # given.	16-Jul-99	Cut 4 hrs 17 mins after FDT. Frame swapped pairs. We had to change in switch. N-PAC 4:20pm.	MISS	problem with ca/pr mismatch that wasn't caught until frame due time
84	NYCY9907427	C2GD3119	19-Jul-99	9:00	MET	Per 7/19 check list all calls made, go no go call made late, completion notification made within the window. Index # given by AT&T.	19-Jul-99	NO 1 HR CALL, Cut 1 HR 10 MINS after FDT. N-PAC 10:05am.	MET	N-PAC within 10 minutes of close of 1 hour completion window
85	NYCY9907432	C2GP4425	19-Jul-99	19:00	MET	Per 7/19 check list CLEC requested we start cut early. All calls made completion notification made within the window. On 7/20 two trouble reports entered at 10:00 and 11:05, C'034692 and	19-Jul-99	reported trouble within 1 hour of cut	MET/I-code	trouble reported after 1 hour testing window
86	NYCY9907433	C2GU1033	29-Jul-99	9:00	MET	IDLC cut. Per 7/29 check list all calls made completion notification made within the IDLC window. Index # given.	29-Jul-99	no 1 hr call. Cut 3 hrs 12 mins after FDT. IDLC notification after the FDT. N-PAC 12:15pm.	MET	IDLC window

Staff Reconciliation - BA-NY Hot Cut Timeliness for July

	ATT		Bell Atlantic Data				AT&T 9/10 Affidavit Data		Staff Analysis	
	PON	BA Svc. Order #	Due Date	Frame Due Time	BA Score	BA Checklist Information	DD	ATT Notes	Score	Reason for Scoring
87	NYCY9907435	C2GB2265	19-Jul-99	10:00	MET	Per 7/19 check list all calls made completion notification made within the window.	19-Jul-99	NO 1 HR CALL, Cut 1 HR 5 MINS after FDT. N-PAC 11:18am	MET	late completion was due to escalation after BA encountered voicemail
88	NYCY9907471	C2ED8788	19-Jul-99	10:00	MET	Per 7/19 check list wrong 'TN's at colo. Per AT&T pushed back FDT to 11am. All calls made completion notification made within the window of new FDT. Index # given by AT&T.	19-Jul-99	NO 1 HR CALL, Cut 1 HR 30 MINS after FDT. N-PAC 11:32am.	MISS	no evidence in WFA that AT&T requested change in FDT
89	NYCY9907484	C1XJ5461	19-Jul-99	11:00	MET	Per 7/19 check list all calls made, however they were made late and cut was done late successfully. Index # given.	19-Jul-99	VM FOR COMPLETION. N-PAC 2:32pm.	MISS	per BA notes, completion notification after window
90	NYCY9907494	C2I1Y1926	26-Jul-99		MET	IDLC cut. Per 7/26 check list all calls made completion notification made within the IDLC window. AT&T Index # given.	26-Jul-99	No DD-2 NDT notification. No 1 hr call. 7/20 DD exnld by BA. MISS	MISS	BA not able to complete order 7/20 due to IDLC
91	NYCY9907499	C2GE7926	19-Jul-99	12:00	MET	Per 7/19 check list all calls made completion notification made 10mins after the window. Index # given.	19-Jul-99	NO 1 HR CALL, Cut 1 HR 10 MINS after FDT. N-PAC 1:13pm.	MISS	per BA notes, completion notification after window
92	NYCY9907504	C2GZ2659	27-Jul-99		MET	Per 7/27 check list all calls made completion notification made within the window. Index # given.	27-Jul-99	BA repaired wire on 7/27. Notified of trbl within 1 hr	MET/I-code	trouble reported after 1 hour testing window
93	NYCY9907544	C1YB0512	20-Jul-99	10:00	MET	Per 7/20 check list all calls made completion notification made within the window. Index # given by AT&T.	19-Jul-99	LSRC for 7/19, BA worked on 7/20	MET	LSR requested 7/20 due date; cut worked 7/20
94	NYCY9907555	C2EU8160	20-Jul-99	13:00	MET	Per 7/20 check list all calls made completion notification made within the window.	20-Jul-99	NO 1 HR CALL, Cut 1 hr 12 mins after FDT. N-PAC 2:12pm.	MET	AT&T logs show cut ok; LSR has 1 pm FDT

Staff Reconciliation - BA-NY Hot Cut Timeliness for July

	ATT		Bell Atlantic Data				AT&T 9/10 Affidavit Data		Staff Analysis	
	PON	BA Svc. Order #	Due Date	Frame Due Time	BA Score	BA Checklist Information	DD	ATT Notes	Score	Reason for Scoring
95	NYCY9907561	C1YH0408	29-Jul-99	12:00	CNR	Per 7/29 check list DD-2 call made. On 7/29 at 1:10 rec'd. No go call. Per WFA AT&T on 7/19 at 18:25 advised a grd start vs loop start differences. At 21:23 AT&T informed problem resolved. On 7/20 at 11:50 go no go call, AT&T gave go ahead. On 7/20 cut scheduled for 13:00. At 13:18 frame encountered NDT. AT&T advised order to be pushed out. Per 7/29 check list NDT condition on 7/27, still no DT on 7/29 order pushed out. Order presently has a 10/6 DD from	29-Jul-99	Failed to do DD-2 check. 7/20 DD failed to work order.	Supp.	discrepancy between ground start and loop start caused supp; BA notified AT&T on DD-1
96	NYCY9907564	C1ZP0348	27-Jul-99	8:00	MET	Per 7/27 check list all calls made completion notification made within the window. Index # given by AT&T.	27-Jul-99	Cut 3 hrs after FDT. N-PAC 11:19am	MISS	AT&T changed FDT from 11:00 to 8:00 am; BA didn't process change
97	NYCY9907567	C2GF4499	20-Jul-99	13:00	MET	Per 7/20 check list all calls made completion notification made within window.	20-Jul-99	Cancelled ORDER W/O clec ok	MET	BA logs show cut ok
98	NYCY9907569	C21IN4418	20-Jul-99	12:00	MET	Per 7/20 check list all calls made completion notification made within the window. Index # given by AT&T. One TT regarding static on line after the 1hr. Closed	20-Jul-99	reported trbl after 1 hour but same day	MET/I-code	per AT&T notes, trouble reported after 1 hour window
99	NYCY9907622	C1YT0917	30-Jul-99	9:00	MET	Per 7/30 check list all calls made completion notification made within the window. Index # given by AT&T. SOP indicates DD changed from 07/21.	30-Jul-99	no 1 hr call. 7/21 DD failed to work IDLC conversion.	MET	AT&T pushed 7/21 due date out at end user request
100	NYCY9907674	C21IG2783	29-Jul-99	16:00	MET	Per 7/29 check list all calls made and completion notification made within window. Index # given. SOP orders checked, all orders related properly and FDT's on	29-Jul-99	7/29 due date no 1 hr call, cut 6hrs and 20mins prior FDT. N-PAC 9:40am.	MISS	AT&T changed FDT to 4:00 pm; BA didn't process change
101	NYCY9907685	C2FR9103	29-Jul-99	16:00	MET	Per 7/29 check list all calls made and completion notification made within window. Index # given.	29-Jul-99	Cut 6hrs 25 mins prior to FDT. RCCC said FDT was 9:00am. N-PAC 9:19am.	MISS	AT&T changed FDT to 4:00 pm; BA didn't process change

Staff Reconciliation - BA-NY Hot Cut Timeliness for July

	ATT		Bell Atlantic Data				AT&T 9/10 Affidavit Data		Staff Analysis	
	PON	BA Svc. Order #	Due Date	Frame Due Time	BA Score	BA Checklist Information	DD	ATT Notes	Score	Reason for Scoring
102	NYCY9907688	C2FR9107	29-Jul-99	1:00	MET	Per 7/29 check list all calls made and completion notification made 6mins past window. Index # given.	29-Jul-99	Cut 2hrs and 10mins prior EDT. No 1hr call. N-PAC 10:39am.	MISS	per BA notes, completion notification after window
103	NYCY9907696	C2HII2810	22-Jul-99	10:00	MET	Per 7/22 check list all calls made completion notification made within the window. TT for cross talk. Identified as pre-existing condition.	22-Jul-99	trbl identified by BA within 1 hour of cut	MET	trouble was pre-existing cross-talk problem; not related to hot cut
104	NYCY9907723	C2GV2499	22-Jul-99	11:00	MET	Per 7/22 check list all calls made completion notification made within the window. Index # given by AT&T.	22-Jul-99	Cut 20 MINS prior to EDT. N-PAC 11:47am but didn't get activates done until late.	MET	BA logs show cut ok
105	NYCY9907739	C2JW1980	29-Jul-99	12:00	MET	Per 7/29 checklist all calls made completion notification made within the window. Index # given.	29-Jul-99	BA cut 3rd line. #145. 23rd DD not met, BA pushed to 27th.	MET	AT&T order was 2 lines, trouble on 3rd line should be retail
106	NYCY9907751	C2JR1925	29-Jul-99	11:00	MET	Per 7/29 check list all calls made completion notification made within the window. Index # given by AT&T.	29-Jul-99	no 1 hr call. Cut 2 hours and 10 minutes after EDT. N-PAC 10:12am, 45 mins early.	MET	AT&T log doesn't show calls; BA logs show cut ok
107	NYCY9907764	C2FE8808	22-Jul-99	12:00	CNR	Per 7/22 check list on 7/22 go no go call made. AT&T advised that this order is being supp. On 7/22 at 8:30pm LSR sent to cancel order for DD of 7/23. On 7/23 at 8:00pm sup sent to request confirmation of order for an 8/4 DD. On 7/26 at 11:21pm supp.	23-Jul-99	23rd due date not met. Cut on 27th.	Supp.	supp requested by AT&T
108	NYCY9907773	C2HD2046	23-Jul-99	10:00	MET	IDLC cut. Per 7/23 check list all calls made completion notification made within the IDLC window.	23-Jul-99	Cut 3 HRS after EDT. N-PAC 11:54am	MET	IDLC window
109	NYCY9907789	C2GY3961	23-Jul-99	10:00	MET	Per 7/23 check list all calls made completion notification made within the window. Index # given by AT&T.	23-Jul-99	early cut	MET	no evidence of early cut
110	NYCY9907830	C1ZH0881	26-Jul-99	11:00	MET	Per 7/26 check list all calls made completion notification made within the window. Index # given by AT&T.	26-Jul-99	no 1hr call	MET	cut ok, on time

Staff Reconciliation - BA-NY Hot Cut Timeliness for July

	ATT PON	BA Svc. Order #	Due Date	Bell Atlantic Data			AT&T 9/10 Affidavit Data		Staff Analysis	
				Frame Due Time	BA Score	BA Checklist Information	DD	ATT Notes	Score	Reason for Scoring
111	NYCY9907854	C2HL2071	26-Jul-99	12:00	MET	Per 7/26 check list all calls made completion notification made within the window.	26-Jul-99	Cut 2 hrs and 23 mins after FDT. Notification via voice-mail.	MET	AT&T logs don't show completion calls; BA shows cut ok, on time
112	NYCY9907856	C2HW7483	26-Jul-99	20:00	MET	Per 7/26 check list all calls made completion notification made within the window.	09-Aug-99	Order cut 7/26 W/O notice. N-PAC 9:21pm.	MET	logs show AT&T tried to supp this after cut was complete; cut ok 7/26
113	NYCY9907902	C2HM3834	26-Jul-99	1:00	MET	Per 7/26 check list all calls made completion notification made within the window. Index # given at 2pm by AT&T.	26-Jul-99	Cut 1 hr 45 minutes after FDT. N-PAC 2:48pm.	MET	BA logs show cut ok
114	NYCY9907916	C2HX4498	26-Jul-99	13:00	MET	Per 7/26 check list all calls made completion notification made 3hrs after FDT. Index # given. Reason scored as met; CLIC difficulties, BA worked with them to resolve.	26-Jul-99	Cut 2 hrs & 41 mins after FDT	MET	AT&T problem during cutover
115	NYCY9907979	C2GC6929	28-Jul-99	14:00	MET	IDLC cut. Per 7/28 check list all calls made completion notification made within IDLC window.	27-Jul-99	Failed IDLC conversion. Cmpltd 1 day late	MISS	BA failed to complete IDLC conversion for 7/27 cut
116	NYCY9907997	C2JR7184	28-Jul-99	11:00	MET	Per 7/28 check list all calls made completion notification made within the window. Index # given by AT&T.	28-Jul-99	Cut 50 minutes prior to FDT. N-PAC 11:30am.	MET	BA logs show cut ok
117	NYCY9908006	C2GI18815	28-Jul-99	9:00	MET	Per 7/28 check list all calls made completion notification made within window. No trouble reports recorded.	28-Jul-99	BA fixed prblm at Dmark. Notified of trbl within 1 hr.	MET/I-code	AT&T reported trouble after 1 hour testing window
118	NYCY9908052	C2GR8471	29-Jul-99	12:00	MET	Per 7/29 check list IDLC cut scheduled for 12:00. All calls made pm cut over window completion notification made at	29-Jul-99	Notified IDLC FDT on DD. Cut 3hrs and 30mins after FDT. N-PAC 3:31pm	MET	IDLC window
119	NYCY9908128	C2KT1974	29-Jul-99	15:00	MET	Per 7/29 check list all calls made completion notification made 5mins after the window (3:05pm).	29-Jul-99	Cut 1hr 34mins after FDT. N-PAC 3:18pm	MISS	per BA notes, completion notification after window

Staff Reconciliation - BA-NY Hot Cut Timeliness for August

	ATT		Bell Atlantic Data		AT&T 9/10 Affidavit Data			Staff Analysis	
	PON	Order	Score	DD	Miss Date	Compl. Date	ATT Notes	Score	Reason for Scoring
1	nycy9904834	C2RA6706	MET	8/30	8/3 7/30 7/12 8/30	8/31	7/30 cut early. 7/12 bad lsrc supp. 8/30 ba did nt wrk ord. 8/31 BA cut w/o supp.	MISS	early cut 7/30
2	NYCY9905521	C2CX4243	MET				completed in July	MET	cut 8/9/99 - AT&T index # 369
3	NYCY9905767	C2KW6008	MET				completed in July	MET	cut 8/12/99 - AT&T index # 75
4	nycy9905791	C2HK8893	MET	8/10	8/10 8/23	8/23	8/10 nt wrkd by BA. Aft escrlng we gt BA wrkd on 8/23 cut 2 hrs 45 mins aftr FDT npac 3:07pm	MISS	not worked 8/10 due to multiple AT&T PONs on order; cut late according to WFA time stamps on 8/23
5	nycy9906179	C2AN1748	MET	8/3	8/3	8/3	cut 1 hr 5 mins aftr fdt. Late/No 1 hr cll. not wrkng aftr cut notfd BA same day.npac 3:10 pm	MET/I-code	10 line order so window is 2 hrs; trouble reported after testing window
6	nycy9906196	C1TJ5156	MET	8/5	7/16	8/5	7/16 early cut. 8/5 late/no 1 hr call	MISS	parties agreed to a miss in 1st July reconciliation
7	nycy9906258	C1UC0548	MET	8/4	7/6 7/26	8/4	7/6 ba did not wrk ord. 7/26 ndt notify dd-1. 8/4 cut ok.	MET	7/6 issue dealt with in 1st July reconciliation; 8/4 cut ok
8	nycy9906366	C2KQ1144	MET	8/4	8/4 7/8 7/20	8/4	nt wrkng aftr cut notified same day. Early cut 7/8, 7/20. 6/29 nt wrkd by BA	MISS	AT&T and BA agreed to miss in 1st July reconciliation
9	nycy9906600	C2MF3410	MET	8/11	8/11	8/11	8/11 not working aftr cut, Reported to BA later same day.	MET/I-codo	per AT&T, line tested ok and then didn't work later in the day; AT&T accepted cut with index number
10	nycy9906723	C1XH5574	MET	8/26	7/27 7/13	8/26	7/27 BA did not work order. 7/13 LSRC supp. BA wrkd 8/26 w/o sup.	MISS	BA internal service order problem on 7/27
11	nycy9906753	C2DD2208	MET	8/13	7/9	8/13	ba did nt wrk ord 7/9, 8/13 static on line aftr cut, frame fixed 1 hr 38 mins aftr FDT.	MISS	AT&T and BA agreed to miss in 1st July reconciliation
12	nycy9906772	C2CW2226	MET	8/23	7/6 8/23	8/23	7/6 BA ddnt wrk ord. 8/23 nt wrkng aftr cut, rptd same day.	MET/I-code	7/6 supp. In 1st July reconciliation; ring no answer reported within 1 hour window but trouble not identified till later in day
13	nycy9906950		NOT SCORED	8/31	7/21	8/31	cut 8/31; already scored future miss	MISS	AT&T documented early cut 7/21; scored as future miss in last reconciliation pending completion of order
14	nycy9906984	C2GY4294	MET	8/9	7/15	8/9	not worked by ba 7/15.	MET	not cut 7/15 due to AT&T LSR error
15	nycy9907091	C1UB5302	MET	8/4	7/9	8/4	7/9 ba did nt wrk order. 8/4 cut OK.	MISS	AT&T and BA agreed to miss in 1st July reconciliation
16	nycy9907109	C1RA5004	MET	8/17	7/26 8/17 8/2	8/17	bad lsrc 7/26 supp. 8/17 ldic ntly dd. 8/2 Ba did not wrk ord. 8/17 nt wrkng aftr cut.	MET/I-code	8/2 customer refused BA access; 8/17 trouble reported after window

Staff Reconciliation - BA-NY Hot Cut Timeliness for August

	ATT PON	Bell Atlantic Data Order		AT&T 9/10 Affidavit Data DD			ATT Notes	Score	Reason for Scoring
17	nycy9907169	C2DK4373	MET	8/12	7/23 8/12	8/12	7/23 bad LSRC sup. 8/12 late/no 1 hr call, cut 1 hr 20 mins prior to FDT. Npac 3:25pm	MET	per BA checklist, AT&T verbally requested that BA work the order early; WFA confirms request for early cut
18	nycy9907208	C2EW5046	MET	8/20	8/20	8/20	IDLC notify at FDT. late/no 1 hr call, cut 1 hr 47 mins aftr FDT. NPAC 10:48am	MET	IDLC window
19	nycy9907260	C2HX7778	MET	8/9	7/14 8/9	8/9	7/14 BA did not wrk ord. 8/9 cut OK	MET	not worked 7/14 due to either bad LSR or bad LSRC (not provided by AT&T)
20	nycy9907293	C2LD2818	MET	8/4	8/4	8/4	Not wrkng aftr cut. Rprtd trbl within 1 hr same day	MET/I-codo	AT&T left voice mail to report ring no answer; trouble reported after window
21	nycy9907545	C2EG6333	MET	8/13	8/3	8/13	8/3 not wrkd by BA. 8/13 cut OK.	MET	no 8/3 LSR/LSRC submitted by AT&T; per BA log two people at AT&T requested supp because of no cust contact
22	nycy9907586	C2EV9829	MET	8/3	8/3	8/3	cut 1 hr 20 mins aftr fdt. Late/No 1 hr call. N-pac1:34pm	MET	FDT 1 pm per LSR, N-PAC at 1:34 pm
23	nycy9907621	C2EW8429	MET	8/4	8/4 7/21	8/4	8/4 not wrkng aftr cut nld ba of trbl same day. late/No 1 hour call. 7/21 BA did nt wrk ord	MISS	7/21 IDLC, BA was denied access on 7/20, cut ok 8/4; trouble reported later
24	NYCY9907623	C1YG0307	MET	8/4	7/23 8/4	8/4	7/23 order not wrkd by BA. 8/4 late/no 1 hr call	MET	7/23 supp for conflicting CFA, timely cut on 8/4
25	nycy9907653	C2GQ3215	MET	8/4	8/4	8/4	cut 2 hrs aftr FDT. N-pac 10:52am	MET	AT&T log states 8 am frame due time but no LSR/LSRC provided; BA had 10 am frame due time, cut within window
26	nycy9907665	C2JG9841	MET	8/2	8/2	8/2	late/no 1 hr call. Not wrkng aftr cut, Ba cut 3rd cust TN, not on lsr. Rprtd within 1 hr.	MET	cut ok, AT&T provided index number accepting; cut; 3rd line wasn't part of order - trouble should be retail trouble
27	nycy9907715	C2JH2987	MET	8/11	8/11	8/11	Nt wrkng aftr cut, rprtd to BA later same day.	MET/I-codo	trouble reported after window
28	nycy9907750	C2HQ7156	MET	8/13	7/29 8/13 8/25	8/30	7/29 BA did not wrk ord. 8/13 not wrkd again. 8/25 did nt wrk again. 8/30 cut ok	MISS	BA internal service order problems on 7/29, 8/13, 8/25; confirmed by WFA log entries
29	nycy9907767	C2HR6842	MET	8/3	7/29	8/3	not worked on 7/29 by BA. Escld and got ba to wrk ord w/o sup on 8/3.	MISS	BA service order problems caused the 7/29 due date to be missed
30	nycy9907937	C2GB8089	MET	8/6	8/6	8/6	Not wrkng aftr cut. ba clld bck 1 hr 20 mins aftr FDT said cut now done.N-PAC 2:37pm	MET	cut timely per both companies' logs; alleged trouble was customer's loss of BA voice mail after cut

Staff Reconciliation - BA-NY Hot Cut Timeliness for August

	ATT	Bell Atlantic Data		AT&T 9/10 Affidavit Data			Staff Analysis	
	PON	Order	Score	DD	Miss Date	Compl. Date	ATT Notes	Reason for Scoring
31	NYCY9908057	C2LS7736	MET	8/16	8/16	8/16	cut late 8/16; miss	LSR and LSRC for 2:00 pm frame due time; AT&T shows a supp to change time to 8:00 am, but BA did not confirm and AT&T did not attempt to escalate; cut ok, timely at 2:00 pm
32	nycy9908155	C2AW0751	MET	8/9	7/30 8/9	8/9	7/30 ba did not wrk the order on dd, 8/9 cut ok	supp on 7/30 because AT&T was unable to get dialtone in
33	nycy9908157	C2HD6889	MET	8/13	8/13	8/13	cut 3 hrs 13 mins after FDT. npac 12:17pm	BA failed to work order at frame due time
34	nycy9908174	C2GX6654		8/23	8/12 8/23	8/30	8/12 BA did not wrk. 8/23 idlc notify on dd, BA didnt wrk. Cut 8/30, nt wrkng after.	BA service order problems 8/12, not worked on 8/23 due to IDLC
35	NYCY9908177	C2AQ0795	MET	8/9	7/30	8/9	dd 7/30, worked 8/9; miss	Cut ok 8/9; AT&T verbal supp on 7/30 for no LSRC, but AT&T provided an LSRC dated 7/22; BA logs show BA ready to work this cut 7/30
36	nycy9908188	C2PB3700	MET	8/18	8/18	8/19	BA did Not wrk order on 8/18.	BA shows 8/19 due date, cut ok; no LSR or LSRC provided by AT&T showing 8/18
37	nycy9908209	C2KN4559	MET	8/9	8/2 8/9	8/9	8/2 ba did not wrk order. 8/9 late/no 1 hr call.	BA facilities problem 8/2
38	nycy9908270	C2BP5373	MET	8/4	8/4	8/4	not wrkng after cut, reported to BA within 1 hr same day.	not clear from either log that trouble was reported within the 1 hour window
39	nycy9908277	C2JJ8536	MET	8/9	8/9	8/9	IDLC notify on DD. Late/No 1 hr call. Cut 1-hr 7 mins after FDT. Npac 11:09am	IDLC window
40	nycy9908280	C2MS2326	MET	8/16	8/16	8/20	8/16 BA did not wrk order. BA had wrng Cable & pair, lsr & lsrc had rght C&P.	supp for no dialtone on 8/16 - not clear who was at fault
41	nycy9908283	C2LK7671	MET	8/4	8/4	8/4	cut 11 hrs after FDT. 15 mins after FDT, test find cut nt done. Late/No 1 hr call. Npac 11:17pm. Nt wrkng after cut	BA turned up to AT&T before the frame work was done
42	nycy9908295	C2HQ8565	MET	8/16	8/16	8/16	late/no 1 hr call, cut 2 hr 13 mins after FDT. Npac 10:14am	AT&T requested 10:00 am frame due time; no LSRC provided, and no evidence that AT&T escalated change in frame due time
43	nycy9908312	C2KX1633	MET	8/10	8/10	8/10	cut 20 mins prior to FDT. Npac 11:48am	AT&T requested 11:00 am frame due time; no LSRC provided, and no evidence that AT&T escalated change in frame due time
44	NYCY9908340	C2KZ7875	MISS				show complete, on time	late per BA spreadsheet (turn-up call not documented), but AT&T shows ok, timely
45	nycy9908342	C2JJ6022	MET	8/4	8/4	8/4	cut 1 hr 6 mins after FDT. Late/No 1 hr call. N-pac 11:09am	no evidence in either company's log of late completion
46	nycy9908346	C2JQ9784	MET	8/4	8/4	8/4	late/no 1 hr call. Nt wrkng after cut, ntfd same day.	BA notified of trouble after window
47	nycy9908356	C2CJ0691	MET	8/4	8/4 8/6	8/6	not wrkd on 8/4. Late/no 1 hr call 8/6.	BA service order problem 8/4

Staff Reconciliation - BA-NY Hot Cut Timeliness for August

	ATT	Bell Atlantic Data		AT&T 9/10 Affidavit Data			Staff Analysis		
	PON	Order	Score	DD	Miss Date	Compl. Date	ATT Notes	Score	Reason for Scoring
48	nycy9908373	C2JR8965	MET	8/5	8/5 8/6	8/6	not worked on 8/5.	MET	no LSRC for 8/5; AT&T translations not built until 8/6
49	nycy9908378	C2CD5651	MET	8/6	8/6	8/6	cut 1 hr prior to FDT. Nt wrkng aftr cut. Rprtd to BA nxt day. N-pac 10:58am.	MET/I-code	LSR for 8/5 @ 10:00 am, parties agreed to 8/6 cut, time not clear (no LSRC)
50	nycy9908380	C2KK9861	MET	8/5	8/5 8/6	8/6	not worked on 8/5. 8/6 Late/No 1 hr call.	MET	LSRC had 8/6 due date, AT&T did not escalate to get order worked 8/5
51	NYCY9908381	C2JC6434	MET	8/13	8/13	8/13	cut early on 8/13; miss	MET	10:00 am frame due time, 6:00 pm per AT&T; no LSRC provided; AT&T gave go-ahead, and BA cut ok at 10:00 am; index # 115
52	nycy9908404	C2JK8576	MET	8/13	8/5	8/13	not wrkd on 8/5.	MET	not worked 8/5 due to duplicate orders from AT&T
53	nycy9908448	C2LW6808	MET	8/19	8/19	8/19	Nt wrkng aftr cut, rprtd to BA same day.	MET/I-code	trouble reported after window
54	nycy9908465	C2MK4526	MET	8/10	8/6	8/10	8/6 BA did not wrk order. Worked on 8/10 cut ok.	MET	duplicate AT&T PONs (with 8464) caused supp on 8/6
55	nycy9908490	C2LT3895	MET	8/6	8/6 8/9	8/9	8/6 BA did not work order on DD. 8/9 1 hr 10 min aftr FDT. N- PAC 1:12pm.	MISS	LSRC due date was 8/9; late completion notice to AT&T on 8/9
56	nycy9908498	C1JM5626	MET	8/6	8/6	8/6	cut 6 hrs 22 mins aftr FDT. Late/No 1 hr call. N-PAC 2:25pm	MET	AT&T requested 1 pm frame due time, claimed LSRC had 8:00 am (not provided); BA SOID had 2:00 pm frame due time, cut ok at 2:00
57	NYCY9908502	C2CC0652	MET	8/31	8/31	8/31	cut in error 8/31; miss	MET	cut ok, timely on 8/31; AT&T logs document 8/31 requested due date
58	NYCY9908514	C2MN3227	MET				cut per LSRC but not working	MET	no AT&T info provided; cut ok, timely per BA log
59	nycy9908516			8/11	8/11	8/11	8/11 not working aftr cut, Reported to BA later same day.	DELETED	DELETED - duplicate PON
60	nycy9908558	C2LP2457	MET	8/9	8/9	8/9	late/no 1 hr call, Not wrkng aftr cut, reported same day. NPAC 11:48am	MET/I-code	trouble reported after window
61	NYCY9908562	C2ML1935	MISS	8/11	8/11	8/11	req. DD of 8/9, BA confirmed 8/11	MISS	turned up 5 min. late per BA
62	nycy9908566	C2LU3972	MET	8/12	8/12	8/12	late/no 1 hr call, cut 3 hrs 50 mins aftr FDT. Npac 11:52am	MET	LSRC had 11:00 am frame due time, cut ok at 11:00 am
63	nycy9908568	C2JS8846	MET	8/9	8/9	8/9	IDLC notify on DD, late/no 1 hr cll, cut 1 hr 10 mins aftr FDT nt wrkng aftr cut rprtd same day. Npac 11:17am	MET/I-code	IDLC window; trouble called in after testing window
64	nycy9908574	C2MU4371	MET	8/26	8/26	8/26	Not wrkng after cut, rprtd to BA same day as cut.	MET/I-code	BA cable problem - trouble reported after window
65	nycy9908596	C2KB8902	MET	8/10	8/10	8/10	not wrkng aftr cut, rprtd same day.	MET/I-code	trouble reported after window

Staff Reconciliation - BA-NY Hot Cut Timeliness for August

	ATT	Bell Atlantic Data		AT&T 9/10 Affidavit Data			Staff Analysis		
	PON	Order	Score	DD	Miss Date	Compl. Date	ATT Notes	Score	Reason for Scoring
66	nycy9908597	C2ME4902	MET/MISS	8/19	8/10 8/19	8/26	8/10 BA did nt wrk. 8/19 late/no 1 hr cll, cut 1 hr 19 mns aftr FDT. 8/19 Nt wrkng aftr cut.	MISS	8/10 supp due to multiple AT&T orders; cutover after frame due time on 8/19
67	nycy9908605	C2NM4608	MET	8/23	8/10	8/23	8/10 not wrkd on DD. 8/23 cut OK	MISS	error in TISOC caused missed due date on 8/10
68	NYCY9908629	C2DJ5218	MET				cut late per LSR, early per LSRC	MET	no documentation provided by AT&T, BA shows timely cut 8/11 @ 8 am
69	NYCY9908653	C2EG0247	MET	8/16	8/16	8/17	LSRC dd 8/16, cut 8/17; miss	MET	LSRC due date 8/16; AT&T was not able to work on 8/16, so cut ok 8/17
70	NYCY9908670	C2KZ8338	MET	8/13	8/13	8/13	cut late 8/13; miss	MET	late per AT&T logs based on 10.00 am frame due time; BA logs show timely cut
71	NYCY9908682	C2KC2830	MET				order not found	MET	this is PON NYC9908682; cut ok, index # 269
72	nycy9908709	C2MT1920	MET	8/12	8/12	8/12	IDLC ntly 2 hrs aftr FDT. Nt wrkng aftr cut rprtd to BA w/in 1 hr. NPAC 10:16am	MISS	1 line IDLC, BA turned up all lines to AT&T before IDLC field work done
73	nycy9908714	C2MG6200	MET	8/12	8/12	8/23	8/12 BA did nt wrk. Esclded to get wrkd on 8/23 w/out an LSR. 8/23 cut OK	MET	supp 8/12 due to duplicate AT&T PONs
74	nycy9908717	C2LB9634	MET	8/23	8/16	8/23	BA dd nt wrk 8/16. 8/23 cut OK	MET	verbal request by AT&T to supp order from 8/16 to 8/23
75	nycy9908726	C2MW1254	MET	8/26	8/12 8/26 8/24	8/26	8/12 bad LSRC. 8/26 ndt ntly dd-1. Early cut 8/24. 8/26 cut 2 hrs aftr FDT. NPAC 1:58pm. Nt wrkng aftr cut	MET	there was a retail trouble on this line, both companies agreed to cut the line over anyway; WFA documents timely notice
76	nycy9908745	C2MN3381	MET	8/31	8/31	8/31	late/no 1 hr call, cut 5 hrs 25 mins aftr fdt. Npac 2:31pm	MISS	late cut - BA left voicemail for the go/no go call, then postponed the order by several hours when AT&T person didn't return call
77	nycy9908775	C2FN5229	MET/MISS	8/17	8/17	8/20	ba did not wrk on 8/17. Escalated to get wrkd 8/20 NPAC 8/20 11:43am	MISS	TISOC failed to get the order to the RCCC for the 8/17 due date
78	nycy9908783	C2KY6798	MET	8/12	8/12	8/13	Early Cut without notice, late/no 1 hr call.	MET	LSRC due date was 8/13 - no evidence of early cut
79	nycy9908787	C2DF5279	MET/MISS	8/26	8/12 8/26	8/26	8/12 IDLC notify on dd. 8/26 cut 3 hrs 15 mns aftr FDT npac 3:49pm	MISS	BA requested that AT&T supp order on 8/12 due to IDLC
80	nycy9908793	C2NE4096	MET	8/12	8/12	8/12	late/no 1 hr call. Not wrkng aftr cut notified BA within 1 hr.	MET	per AT&T log, both lines tested and working within the testing window
81	nycy9908881	C2NG2122	MET	8/16	8/16	8/16	late/no 1 hr call, cut 12 hrs 7mins aftr FDT. NPAC 9:08pm	MET	LSR and LSRC show 8:00 pm frame due time, cut was timely
82	nycy9908885	C2MU9208	MET	8/16	8/16	8/16	cut 1 hr 10 mins aftr FDT. Npac 1:11pm	MET	no evidence in either company's log of late completion

Staff Reconciliation - BA-NY Hot Cut Timeliness for August

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	ATT	Bell Atlantic Data		AT&T 9/10 Affidavit Data			Staff Analysis		
	PON	Order	Score	DD	Miss Date	Compl. Date	ATT Notes	Score	Reason for Scoring
83	nycy9908905	C2LN8885	MET	8/25	8/25 8/16	8/25	8/16 ndt notify dd-1. 8/25 Not wrkng aftr cut rprtd to BA same day. BA sd IDLC and hd nt fnshd wrk.	MET/I code	8/16 supp for no dialtone; trouble was reported after window
84	nycy9908988			8/17	8/17	8/17	Cut 8 hrs 30 mins aftr FDT. Npac 4:31pm	MET	3 AT&T PONs on this order, no evidence of late cut
85	nycy9909060	C2ME6605	MET	8/18	8/18	8/19	Not wrkd on 8/18 by BA.	MET	LSRC due date 8/19, cut ok 8/19
86	nycy9909078	C2MP9207	MET	8/26	8/26	8/26	Not wrkng aftr cut rprtd same day. BA cut to wrong Cable and Pair.	MET	per AT&T log, trouble reported was static on line; AT&T did not verify that line was ok prior to cut
87	nycy9909087	C2PM9662	MET	8/31	8/30	8/31	8/30 Early cut. 8/31 ATT notified cut was done.	MISS	not clear 8/30 trouble was early cut; problems with 8/31 cut
88	nycy9909114	C2MT8332	MET	8/19	8/19	8/20	BA did not work 8/19. Cut 8/20 after escalating.	MET	LSRC had 8/20 due date; AT&T logs indicate timely cut 8/20
89	NYCY9909123	C2ET5944	MISS				Z PON sent 8/13; cut ok 8/19	Met	scored late by BA but AT&T and WFA show timely cut
90	nycy9909142	C2NQ6847		8/27	8/27	8/27	cut 4 hr 30 mins aftr FDT npac 1:33pm	MET	AT&T requested that BA stop this cut (after giving go-ahead) as there was a no dialtone issue on related order 9140; BA cut ok after AT&T gave go ahead
91	NYCY9909144	C2PF4138	MET	8/31	8/31	8/31	BA cut order 8/31 w/no notice; miss	MISS	per AT&T log, supp was sent after frame due time to push this order out; BA worked order on 8/31 but didn't notify AT&T until 9/1; BA was notified that cust was down 8/31
92	nycy9909199	C2MG8792	MET	8/19	8/19	8/19	late/no 1 hr cli, cut 4 hrs aftr FDT. 1 hr aftr fdt ATT test shwd lt wsnt cut. Npac 2:14pm	MISS	BA turned up to AT&T before the frame work was done
93	nycy9909246	C2NE9777	MET	8/20	8/20	8/20	nt wrkng aftr cut, ntfd BA w/in 1 hr. BA fixd 8 hrs aftr FDT.	MET	not clear problem was on BA side; customer had dialtone
94	NYCY9909250	C2QP3499	MET	8/26	8/26	8/26	cut late, c&p problems at FDT; miss	MET	TNs reversed at frame due time, AT&T corrected during cutover; cut ok
95	NYCY9909256	C2PZ1056	MET	8/23	8/23	8/23	cut late on DD; miss	MISS	LSRC due date 8/23, no time noted; AT&T requested 10:00 am; BA log shows timely notice but time stamps don't match log entry
96	nycy9909284	C2MN8912	MET	8/31	8/31 8/18	8/31	8/31 late/no 1 hr call. 8/18 early cut.	MET	no AT&T dialtone 8/18, there may also be a retail trouble 8/18
97	nycy9909285	C2PC3334	MET	8/30	8/20 8/30	8/30	8/20 Early cut. BA restored cust. 8/30 late/no 1 hr cli.	MISS	early cut 8/20
98	nycy9909291	C2HW5728	MET	8/31	8/31	8/31	late/no 1 hr call, not wrkng aftr cut reported to BA same day.	MET/I-code	cross-talk problem reported after AT&T gave BA index #
99	nycy9909292	C2PP1955	MET	8/20	8/13	8/20	Early cut 8/13	MET	retail trouble 8/13

Staff Reconciliation - BA-NY Hot Cut Timeliness for August

	ATT	Bell Atlantic Data		AT&T 9/10 Affidavit Data				Staff Analysis	
	PON	Order	Score	DD	Miss Date	Compl. Date	ATT Notes	Score	Reason for Scoring
100	NYCY9909296	C2PS2603	MET	8/31	8/23	8/23	early cut, cust cancelled order; miss	MET	LSRC due date was 8/23 @ noon; AT&T sent supp for new due date of 8/31 but this supp was rejected by BA; cut ok, on time on 8/23 but cust didn't want AT&T local svc
101	nycy9909338	C2PX7741	MET	8/23	8/23	8/23	cut 1 hr 15 mins aftr FDT npac 3:12pm	MET	can't tell precise time from either log; per AT&T log only 5 min. late, BA log says on time
102	nycy9909344	C2NU6741	MET	8/24	8/24	8/24	not working aftr cut, Ntfd BA of trbl w/in 1 hr of cut.	MET	reported trouble was humu, problem was on AT&T side
103	nycy9909370	C2NF6497	MET	8/23	8/23	8/23	late/no 1 hr call, cut 1 hr 12 mins aftr FDT. Npac 2:15pm	MISS	late cut
104	nycy9909377	C2NX6802	MET	8/30	8/30 8/23	8/31	nt wrkd on 8/30. 8/23 no LSRC supp. 8/31 late/no 1 hr call.	MET	LSR requested due date of 8/31, cut ok 8/31
105	nycy9909451	C2QG2315	MET	8/25	8/25	8/25	late/no 1 hr call, cut 1 hr 20 mins aftr FDT npac 12:21pm	MET	10 line order - 2 hour window
106	nycy9909473	C2PL9164	MET/MISS	8/27	8/27	8/30	8/27 BA did not work ord. Escalated and BA wrkd 8/30 w/o LSR supp..	MISS	BA system problems caused supp from 8/27 to 8/30
107	nycy9909521	C2HC0270	MET	8/26	8/26	8/26	nt wrkg aftr cut, rprtd within 1 hr of cut.	MET	trouble was with AT&T translations, hunting, "non portable TNs"
108	nycy9909526	C2GB5415	MET	8/25	8/25	8/25	nt wrkg aftr cut, rprtd to ba same day.	MET	trouble was with AT&T voice mail
109	NYCY9909534	C2RK2457	MET	8/31	8/31	8/31	cut late on DD, miss	MET	AT&T log shows late completion notification but BA log documents AT&T request to change frame due time to noon, cut ok at noon
110	nycy9909541	C2QZ2901	MET	8/26	8/26	8/26	cut 1 hr 10 mins aftr FDT. Npac 11:15am	MISS	BA turned up to AT&T late, via voice mail
111	NYCY9909611	C2GR5150	MET	8/26	8/26	8/26	cut late on DD, miss	MISS	AT&T and BA logs both show late completion notification
112	NYCY9909645	C2PJ9166	MET	8/26	8/26	8/26	cut late on DD, miss	MISS	BA completed late due to incorrect cable assignment on BA svc order
113	nycy9909703	C2QS7602	MET	8/26	8/26	8/27	late/no 1 hr call, cut 1 hr 20 mins aftr FDT. NPAC 11:22am	MET	13 lines (3 are HDLC), 2 hour window
114	nycy9909717	C2SH1249		8/31	8/27	8/31	8/27 BA did nt wrk ord. Escalated, ba sd will wrk 8/31. 8/31 Nt wrkg aftr cut.	MISS	TISOC error caused BA to miss 8/27 due date
115	nycy9909723	C2RH7300	MET	8/27	8/27	8/27	late/no 1 hr call. Nt wrkg aftr cut, rprtd within 1 hr.	MET/I-coda	trouble reported after window (AT&T reported only RNA within window)
116	nycy9909772			8/27	8/25 8/27	8/30	ba cut 8/25 w/out notice. On 8/30 cust rprtd ndt, cld ba sd cut cmplt'd 8/25.	MISS	early cut 8/25; BA shows order cancelled due to wrong SBN
117	nycy9909787	C2RG4272	MET	8/30	8/30	8/30	late/no 1 hr call, nt wrkg aftr cut, rprtd to BA same day.	MISS	BA informed of no dialtone on 1 line within 1 hour testing window

Staff Reconciliation - BA-NY Hot Cut Timeliness for August

	ATT	Bell Atlantic Data		AT&T 9/10 Affidavit Data				Score	Staff Analysis
	PON	Order	Score	DD	Miss Date	Compl. Date	ATT Notes	Score	Reason for Scoring
118	nycy9909793	C2RZ2447	MET	8/31	8/31	8/31	late/no 1 hr call, nt wrkng aftr cut. Ntld BA same day.	MET/I code	trouble reported after window
119	nycy9909801	C2HM5126	MET	8/30	8/30	8/30	Cut 2hrs aftr FDT npac 12:05pm. Nt wrkng aftr cut.	MET/I-code	AT&T dialtone problem during cut caused delay; cable problem day after cut
120	NYCY9909806	C2PL6695	MET				cut late on DD, miss	MISS	BA time stamps are late; log indicates T/U to voice mail timely, but no escalation
121	nycy9909868	C2RN4207	MET	8/30	8/30	8/30	cut 1 hr 11 mins aftr FDT. Npac 12:16pm	MISS	turn-up call not documented by BA as timely
122	nycy9909957	C2RS4256	MET	8/31	8/31	8/31	nt wrkng aftr cut, ntld BA within 1 hr aftr cut.	MISS	BA informed of trouble within 1 hour testing window
123	NYCY9917018	C2GN4367	MET				order not found	MET	cut ok 8/17